ANGELINE PACY

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–PROFESSIONAL SUMMARY—

A disciplined, serious, and well-trained health professional with experience that spans over 25 years, Angeline provides international advising. She recently consolidated sole-proprietorships to incorporate Unimed Clinical Research & Advisory. Out-sourced services include advanced medical editing and QC; retrospective research (eg, medical literature review publications); medical writing; advisory services; and liaison work. She works with clients to balance the interests of stakeholders and drive timelines, while boosting precision and overall outcomes.

Angeline demonstrates a commitment to 100% teachability, life-long learning, and the neuroplasticity that is critical to delivering high-level services. Angeline has a strong biomedical science foundation, with advisor certifications and multiple diplomas in areas such gastrointestinal science; detox/toxicology science with outside professional lab training; and anatomy, pathophysiology, and lifestyle medicine. She has two masters-level professional diplomas, including one focusing solely in behavior change science with health science concentrations that collectively facilitate transformative medical education materials and engaging communication deliverables. While engaging in research training in the 2000's (in areas such as histology/toxicology and laboratory-based courses), she obtained direct-care certifications as well. Angeline has engaged in over 10,000 direct-care contact hours. She first began direct-care through hands-on training in the early 1990s, in areas such as personal care attendance and related medical devices, while offering support to the community care teams within her immediate social circles. Angeline has also demonstrated academic achievement at a regionally-accredited awarded university biomedical sciences program, with a health sciences concentration, where she has a 4.0 grade point average and senior status. She also has training and certifications within clinical research, regulatory affairs, and medical publications best-practices.

Angeline has a true zest for life, exploring exciting concepts in medical anthropology and travel in her free-time. This work promotes inspiring lessons in longevity. She also enjoys researching and experimenting with various innovative products, including medical devices, and regenerative health-and laboratory-based products. Angeline is also experienced in the arts. Her graphic illustrations, including medical illustrations, are used in publishing. She enjoys supporting various charitable organizations with her <u>fine art</u> and live performances.

-INDUSTRY SKILLS-

Clinical

- Risk-factor assessments
- Advanced behavior change
- Biometric lab studies
- Health advising/coaching
- Skills training (PCA, health)
- Gastrointestinal advisor
- Detox & toxicology advisor
- Lifestyle medicine
- Pathophysiology
- Nutrition advisor
- Direct-care worker
- Product/protocol ed.

Laboratory & Research

- Processing tissue & slides
- Biotechnology techniques
- Immunology techniques
- Non-clinical study reports
- Experimenting devices
- Evaluating study quality
- Retrospective research
- Literature review
- Citation management
- Data collection
- Data quality review
- QA training/Doc Control SME

Communications

- Publications writing & editing
- Protocols & amendments
- Clinical study reports, eCTD
- Manuscripts & white papers
- Educational materials
- QC medical writing
- Fact checking; proofreading
- Change control & timelines
- Public speaking & lecture
- Video creation & editing
- 2-D graphic art
- Document management systems

Independent Medical Writer & Editor | Black Diamond Network, Andover, MA | 2019-ongoing

Write, edit, and review medical, scientific, and technical documents, including publications (medical literature review, clinical studies, manuscripts); white papers (science, history, clinical techniques, study summaries); case studies; clinical and non-clinical study reports; study protocols; intricate global protocol amendments (with advanced change control and timelines). Therapeutic areas include RNAi gene therapy products; infectious disease; renal disease; metabolic disease; genetic disease; proteinopathy; dermatology; regenerative medical devices (lasers, radiofrequency, ECSW); connective tissue activation; circulation; sexual health; electrosurgery; hair removal

Medical Writer | Liaison | Independent Consultant | Oct 2013-Jan 2019 GeroNova Research, World-Leading Experts in Anti-Aging Chemistry, Richmond, CA

Monitor and evaluate medical literature to perform analysis of published studies and write-up publications accordingly (medical writing). Therapeutic areas include anti-aging; energy production; sports performance; mitochondrial dysfunction; neuro-metabolism; metabolism; cardiovascular disease; REDOX; detoxification; toxicity; radiation mitigation; stereochemistry; beautification. Educate the public (healthcare providers, scientists, clients) on anti-aging medicinals, personal experience, published studies.

Technical Writer | Training & Documentation Coordinator | Subject-Matter Expert | Oct 2013-Feb 2014 BTG International on behalf of BioBridges, LLC., Wellesley, MA

Provide subject-matter expert consultation services for a global medical device and pharmaceutical company in Quality Assurance training and documentation areas during acquisitions; coordinate training at multiple sites; significantly boost training metrics; train staff on procedures; implement paper-based document management system; provide quality management system gap analysis; train junior writer; edit and write quality documentation; publish documents; serve on global documentation committee; utilize advanced change control and document project management skills for tight timelines

Medical Writer Contractor | Feb 2010-Dec 2011

Lantheus Medical Imaging, Billerica, MA | Aerotek & Randstad Contractor Representative

Provide compliance writing consultation services to medical imaging corporation within biostatistics, medical writing, regulatory, and pharmacovigilance departments; conduct regulatory guidance research; review of medical literature; clinical documentation compilation for medical writing department; create and manage EndNote libraries (citation management database); document project management

Consultant Medical Writer | Researcher | Volunteer | Jan 2009-Dec 2012

On behalf of James Nicholson, Medical Device Engineer of MIT, Cambridge, MA (inventor of hundreds of patents) and team: research and identify at-risk populations for new medical device indication; research epidemiology and etiology of venous thromboembolism and thrombosis; support development of venture capitalist proposal; literature review of competing devices

Regulatory Affairs Consultant | eCTD Publisher | Project-Based | Jan 2007-Jan 2009 Independent Consultant & Contractor on Behalf of DataFarm, Inc., Marlborough, MA

Train new clients, publishers, and documentation contractors in clinical trial software publishing tools. Support the creation, review, and submission of drug applications to regulatory agencies; format, publish, and provide quality control for eCTD modules and clinical trial documents (using ISIWriter, DataFarm and Abode Acrobat plug-ins); create original data tables in study reports and summaries; connect with vendors to compile study documentation

Contract Quality Assurance Interim Documentation Coordinator | QA Support | Aug-Dec 2006 Contractor at Acambis Inc, Cambridge, MA, on behalf of Randstad Professional Staffing Services

Provide quality assurance consultation services during a company acquisition; manage biennial review of compliance documents; update documentation management system; provide clinical data and lab book quality assurance; incorporate reviewer comments into controlled documents (including procedures); edit and format procedures using document change control; conduct reviewer meetings; perform metrics

LECTURE	& EDUCATION EXPERIENCE—	
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Health & Wellness Advising, Coaching, Mentoring (see Certifications Section) | 2006-Current

Mentored since 1990s in direct-care, health, and wellness areas to empower clients. Regularly demo and appraise clients on health products (and recently medical devices as well). Appraise clients on the medical literature in areas such as methylation and low MTHFR; aging; consumer guidances; food and health product quality criterion. Support compliance in protocols. Assess client risk-factors. Deliver workshops and presentations that boost life-skills in healthy eating; cooking; self-care.

Skills Trainer in Direct-Care | Personal Care Attendant (PCA) Volunteer | Aug-Dec 2017 Independent Client, Burlington, MA

Train team of 5+ PCAs/allied health professionals; support medically unstable client, including taking vital signs; using medical devices such as suction, cough assist, IPC boots; transfers; emergency supervision; preparing prescribed diet; Activities of Daily Living (ADLs); to assist client to self-maintain a PICC line and oxygen; new-hire paperwork.

President Elect | Juried Speaker | Toastmaster | Leadership Meeting Leader | Mentor | 2012-2015 |
Toastmasters International Club, Massachusetts Institute of Technology, Cambridge, MA
Regular certified speaker at distinguished club; write speeches; speech adjudication. Club president-elect for 1 term. As president, increase regular club meeting attendance by over 20 guests; host leadership meetings; attend district leadership training; mentor new attendees.

Lecturer & Founder | "Cambridge Painless Anatomy & Physiology" Meetup Group | 2014

Regatta Meeting Rooms, 8 Museum Way, Cambridge, MA

Plan/host workshops that use psychology-based techniques for managing anatomy/physiology material.

Educational Staff | 2005-2007 weekends

Science Discovery Museum (Acton Discovery Museums), Acton, MA

Educate patrons—large groups, school field trips, and individuals—on featured science topics; run interactive science exhibits; train volunteers

----DIPLOMAS---

Behavior Change Advanced Professional <u>Diploma</u> | UK Level-6 | Masters-Level | Jan 2019-June 2023 Health Sciences Academy, London, GB

Internationally accredited program in evidence-based behavior change provides professionals foundational tools identified within behavior change research in the areas of lifestyle medicine, health psychology, and positive psychology. In the medical literature, these particular behavior change strategies consistently demonstrate a boost in positive health and wellness outcomes. Curriculum also reviews and enhances the academy's undergraduate health advisor specializations in lifestyle medicine; toxicology; detoxification; sleep management; nutrition; gastrointestinal health sciences, etc. by applying behavior change techniques to these specialties. Practical training includes client health and wellness assessments; followed by motivational techniques in strategy, implementation, and tracking health and disease management demographics. Coaches and clients adopt practices that better-prioritize self-care; self-awareness; self-regulation; and self-monitoring. The program supports clients as they learn to provide themselves with comprehensive care management skills.

Bachelor of Science in Biomedical Sciences

University of Wisconsin | 4.0 GPA in all UW Courses | June 2024 Graduation

Biomedical science coursework (such as diagnostics, pathophysiology, etc.), plus health science coursework (leadership best-practices; clinical legal; healthcare ethics; disability and diversity studies in healthcare), in awarded research program; built upon foundations in sciences (biology, chemistry, math), and communications (technical writing), etc.

Sleep Sciences | Health Sciences Academy | UK Level-5 | 90-Credit Hour Professional Diploma & Advanced Sleep Management Advisor Certification | Jan 2019-Aug 2024

Internationally accredited program covers evidence-based information within anatomy, physiology, pathophysiology, epidemiology, and lifestyle factors that influence sleep. Training on the academy clinical toolkit and client advising resources, such as assessments for sleep-related risk-factors, helps the advisor to set forth personalized lifestyle recommendations that help the client better-manage their sleep.

Fundamentals of Anatomy, Pathophysiology and Lifestyle Medicine | Health Sciences Academy UK Level-5 | 90-Credit Hour Professional Diploma | Jan 2019 - Oct 2023

Internationally accredited program provides unique training in pathophysiology and lifestyle medicine. It is built upon a foundation in physiology and anatomical structures; topics begin at molecular level (DNA/RNA/genetics), through the cellular, organ, and system levels, including biology of human development; biochemistry of energy production; and acid-base balance. Advisors put forth lifestyle recommendations within the scope of their accredited specializations and certifications. Learners are equipped with skills in proven systems, including methods to examine 75 health conditions; assessments of 50 modifiable diet and lifestyle factors; and interpretation of biometric tests.

Gastrointestinal Science | Health Sciences Academy | UK Level-5 | 90-Credit Hour Professional <u>Diploma</u> & Advanced Gut Restoration Nutritional Advisor Certification | Jan 2019 - June 2023

Internationally accredited program covers gastrointestinal science, including basic anatomy, physiology, pathology (ie, gastrointestinal disorders and risk factors, including celiac disease; non-celiac gluten sensitivity; other common causes of food sensitivity; cancer; inflammatory disorders of the gastrointestinal track; dysbiosis). Evidence based-training assists clients in performing health risk-assessments to evaluate levels of gut discomfort; to understand the impact of environmental and some genetic risk-factors that can impact gut health (lifestyle; food, alcohol, and medication consumption; physical activity; and stress levels); and to build a personalized, evidence-based nutritional program. Advising helps clients as they identify and remove lifestyle excesses that contribute to discomfort, replace nutrient losses, repopulate the gut microbiome; and repair damages. Advisors are trained to provide ongoing monitoring, as well as help clients to effectively communicate with gastroenterologists, oncologists, etc.

Toxicology & Detoxification | Health Sciences Academy | UK Level-5 | 90-Credit Hour Professional Diploma & Detox Specialist Certification | 100% Average | Jan 2019 - March 2022

Internationally accredited, research-based topics in toxicology and detoxification, including structure and function of detoxification anatomy and physiology; pathophysiology; sources and effects of a wide range of everyday toxicants (environmental, lifestyle risk-factors, genetic predisposition); epidemiology. Specialists are trained to assess risk-factors for toxicants, including cataloguing symptoms to allow clients to better-recognize detoxification; enhance natural detoxification; recognize sources of exogenous and endogenous toxins; and identify symptoms of exposure. Specialists are trained to devise personalized nutritional strategies and meal plans to help support healthy detoxification based upon current state of health and detoxification goals; assess, plan, and monitor nutrient intake; analyze diet, sleep and hydration journals; organize shopping lists; offer cooking or recipe ideas; track progress; and monitor food reintroduction.

<u>Tulsa Community College</u> | Ranked #1 Community College in N. America | Tulsa, OK | 2001-2002 Liberal Arts, AA (concentration in French, Social Science and French transfer-in); honors coursework in English/world literature and psychology; <u>Spring 2002 Deans List</u>

Acton-Boxboro Regional School System | Top USA & Massachusetts Public Schools | 1985-1999 <u>Acton-Boxboro Regional High School</u> Highest Ranking MA Public School Acton, MA | 1994-1999

Majority of courses taken at accelerated/enriched level (grade 9-12); Advanced Placement English (grade 12); shadowed Science Discovery Museum engineer in "Senior Job Shadow Program," while later employed on their education staff; captain of 'Winter Color Guard'; Acton-Boxboro Music Award recipient (1998); Color Guard (marching band); Winter Concert Band (award-winning ensembles)

RJ Grey Jr High School | Presidential Award: Top 10 Public Schools in USA | Acton, MA | 1992-1994 | Academic achievement award for "Exceptional Insight & Understanding in American Experience" (only

2 students awarded out of student body). Participant in concert band; marching band; <u>jazz band</u>; select <u>audition</u> choir; and volunteer vocalist (including entry and participation in <u>state audition choir</u>)

<u>Blanchard Memorial School</u> | Ranked Top 1% of US Public Elementary Schools | 1985-1992 3rd-place winner of the <u>Digital Corporation Essay Contest</u>; winner of Wonderful Exciting Book (WEB) contest as top reader for most books read by any student for 3 out of 4 terms (WEB program leaders: Mrs. Karen Reeves and librarian Mrs. Shields); classical soloist; chorus and <u>band member</u>

-CERTIFICATIONS-

Clinical Research, Medical Publications, Medical & Regulatory Affairs | CITI PROGRAM | 2021-2024 Course modules and electives surround industry standards for clinical research; medical affairs; regulatory affairs; and medical publications. Topics range from clinical research history and regulations to ethics and practical applications (with extra regulatory affairs material for medical devices and clinical publishing). Diplomas: Clinical Affairs Good Clinical Research Practices, refresher for Clinical Affairs and R&D, Clinical Affairs. Transcripts available.

Wellness Coach Certification | Spenser Institute | July 2019-Current

Graduate-level training provided by the nationally accredited health coaching division of the National Exercise & Sports Trainers Association (NESTA). Certification topics encompass healthful behaviors in lifestyle medicine areas such as stress management; exercise; diet; behavior modification; disease prevention; individual health goals. Skills include health and behavior assessments (including vitals) and protocol creation.

Personal Fitness Chef Certification | Spenser Institute | March 2022

Health food and meal preparation training to assist clients working towards health and fitness goals. Topics cover food preparation techniques; nutrients; food-safety; and food selection techniques.

ICH Good Clinical Practices Certification | White Hall Training Institute | 2020

Training in the laws, history, and practice of international human research standards; quality standards for designing, conducting, recording, and reporting trials that involve human subjects

- Part 11, Title 21 of the US Code of Federal Regulations Certification | BioPharma Institute | 2020 21CFR Part 11 spans the controls/procedures that need to be established/followed for relevant computer systems in FDA-regulated environments that lead to marketing drugs/medical device
- Toastmasters International "Competent Communicator" Certificate | 2016

 Juried public speaking, presentation development and speech writing, leadership training
- Sports Nutrition <u>Certification</u> | ASFA American Sports & Fitness Association | 2014-2018 Continuing Ed in the core competencies in fitness nutrition concepts (diet, nutritional supplements, vitamins, minerals)
- Complementary & Alternative Medicine Certificate | Salem State University, Continuing Ed | 2014 22 contact hours equivalent; course features a survey of complementary therapies; certificate issued through Allegra Learning Solutions

Direct-Care Certifications | Eliot Human Services | Lexington, MA | 2006

Certifications equip direct-care providers to support high-risk patients in a variety of settings (therapeutic/inpatient/residential/community settings) and includes: Crisis Prevention, Suicide Prevention, Crisis Intervention, Suicide Intervention, Medication Distribution, First Aid, CPR

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Regis College Graduate School | School of Management and Statistics | 3.9 GPA | 2009 Graduate course in management statistics, with a biostatistics/healthcare focus

Independent Studies & Research | Regis College, Weston, MA | 3.825 GPA | 2007–2009 Independent studies in research methods with independent research in Essential Fatty Acids (Systematic Review) and Hans Selye's Stress Theory (overseen by staff medical anthropologist). Independent interdisciplinary research overseen by staff medical sociologist (literature review on medical applications for BioPsychoSocial Theory; System's Theory; mind-body-spirit connection; and health benefits of community eating); radiology rounds

- Graduate Immunology & Lab | Grade: 3.9 | Framingham State University, Framingham, MA | 2006 Graduate coursework taken for undergrad credit; hands-on infectious disease research; inoculation; blood draw/blood counts; protein purification/identification; assays; staining slides (multiple); independent research/presentation in myeloma (grade: A)
- <u>Histology</u> Laboratory Technician Training | Toxikon Corporation | Bedford, MA | Spring 2005

 Training in tissue preservation; histology slide creation; writing lab procedures; GLP study report; documentation; updating LIMS; manage slide chain-of-custody and archival; attend necropsies
- Mass Bay Community College | Biotechnology Techniques Course | Grade 4.0 | 2004 Microbial growth/monitoring; sterilization; cell culture; cryopreservation; molecular biology

Pre-Medical Courses | Elected Pathology Rounds | 3.5 GPA | 2002-2003 Franciscan Missionaries of Our Lady University, Baton Rouge, LA

FranU is formerly Our Lady of the Lake College (Affiliate of Our Lady of the Lake Hospital). Pre-medical classes taken, including opportunities in pathology rounds at Our Lady of the Lake Hospital Pathology Department.

————DIRECT-CARE TRAINING & CONTACT HOURS—

1994-Current | Onsite Direct-Care Training & Contact Hours | Multiple Clients

Trained to provide direct-care, supervise, and support clients with a variety of health goals and needs.

- Training Providers & Contact Hours: multiple training providers, with over 10,000 direct-care and coaching contact hours at programs such as Department of Youth Services "Girls Independent Living Program" contractor in 2006; Massachusetts Personal Care Attendant (PCA) program multiple years for independent clients; volunteer clients; and clinical coursework
- Activities of Daily Living: within the scope of certified direct-care provider and/or family member, assist with catheters; IVs; aseptic techniques; medical devices (cough assist, BiPAP, suction, oximeter, glucose monitor, IPC boots); transfers (pivoting devices, Hoyer lift); bowel care; bed-changing
- Medication Management: medication distribution/medication inventory training and certification
- Safety: supervision; restraints; crisis and suicide prevention/intervention
- Vitals: heart rate, blood pressure, blood sugar, oxygen, respiration rate, monitor telemetry
- Life-skills: coach life skills and coping skills to groups and one-on-one in areas of self-care; sexually transmitted disease prevention; cooking; nutrition; stress management; academic skills; art
- **Communications**: write clinical documentation (clinical shift summary reports, advocacy letters); advocacy in doctor appointments; communicating with healthcare providers
- **Populations**: post-surgery clients; clients with complex and life-threatening illness such as motor-neuron disease [MND]; dysautonomia; congestive heart failure; periodic paralysis; neuropsychiatric (including cognitive impairment); diabetes; neuro-atypical children (neonatal aged through adolescence)

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Volunteer/ambassador for scientific, advocacy, non-profit causes | 2009-2020

Congressional delegate; and ambassador for public health and related awareness days; children's activity coordinator for related non-profit fundraisers (motor-neuron disease, tick-borne illness). Conference volunteer and scientific conference proceedings attendee in Washington, DC and Boston for multiple national and local chapter scientific and health advocacy organizations.

Vocalist, Multiple Audition & Community Choral Ensembles | 1989-2015

Massachusetts ensembles include Lyttleton House nursing home singing/visiting volunteer group run by Bridgetta family (1989-1992), Concord Players (2007), Harvard-Radcliffe Chorus (2012-2015)

-CONFERENCE & LECTURE ATTENDANCE----

Boston BioLife | Regenerative Medicine Lectures | 2014-Current

Presentations and workshops by industry experts. Networking events and online presentations in cuttingedge regenerative medicine areas, including biotechnology (stem cells; exosomes); diagnostics (hormonerelated genetics; epigenetics); medical devices (acoustical waves, lasers in medicine, etc.)

-PROFESSIONAL RECOMMENDATIONS (VERIFIABLE ON <u>LINKEDIN</u>)-

"Angeline is one of the most caring and competent medical professionals I've ever met. I've been disabled by a complex medical condition (Fibromyalgia) for over 15 years. In that time I've seen many doctors, and none of them provided the same level of insight or concern for my well being as she did. Rather than dismissing my illness as imagined, or providing band-aid fixes to symptoms here and there, she skillfully pursued the root causes of my illness and gave me the knowledge I needed to start fighting back effectively. Angeline is a persistent learner and immerses herself with the results of cutting edge medical research on a variety of topics. In particular, she is well-versed in neurological conditions such as Fibromyalgia, A.L.S. and Parkinson's disease. With these, and other conditions, she combines what she's learned from many sources in a holistic way. This research-based holistic approach proved itself far more effective for me than many visits to the doctor's office did prior. Within a year of her helping me, I went from working 5 hours a week at most to a combined 20+hours a week of work and academic study. My mood, concentration, memory, energy, and stress tolerance have all improved noticeably, and my recovery time from physical activity is a fraction of what it used to be. My sleep schedule is normalizing for the first time in decades. For the first time in close to half my life, I'm looking at the real possibility of thriving, instead of spending the rest of my days barely surviving." — Denis Hirschhorn, Personal Care Attendant / Ride-share Driver / I.T. Student, September 14, 2018. Denis was Angeline's client.

"Angeline is an energetic, talented, self-motivated person who consistently does high-quality work, and delivers on time or early. She does not require micromanaging, and once she gets clarity on the task, she dives in and completes the task. She is not afraid to ask questions (they are invariably good ones), and is an excellent communicator. She is also quite flexible and able to create documents that are practical and meet the regulations. I would highly recommend her for a range of projects, and not only is she professional, but very easy with whom to work." — Stephen Schmitz, MD, MPH, Medical Director, Global Pharmacovigilance, Lantheus Medical Imaging. Stephen worked with Angeline at Lantheus.

"Angeline is a very capable, proactive, and dedicated medical writer. I provided her input and review for a critical regulatory SOP project on a tight timeline. She was able to assimilate the knowledge and concepts required to produce regulatory SOP's and met the project timeline. All while she exhibited a positive and collaborative attitude." — Bill Regan, President, Regan Advisory Services. Bill managed Angeline indirectly at Lantheus Medical Imaging.

"I would not hesitate to recommend Angeline for any position she pursues in biotech/pharmacy/ academia. She has exceptional skills in the latest computer applications in medical writing, has excellent command of medical writing and clinical language, and is equally knowledgeable of clinical trial epidemiology. This unique combination of knowledge and experience, along with her enthusiasm for science and strong work ethic, have made Angeline a valued asset to me and the teams with which she worked at Lantheus Medical Imaging. She offers not only added value to any organization that engages her in work, but great potential in future endeavors." — Rachel Tobiasz Weiss, Consulting Medical Writer, BioBridges, LLC. Rachel worked directly with Angeline at Lantheus Medical Imaging.

"Angeline Pacy is a very competent writer. She networks with and educates a variety of people (researchers, patients, providers) on the research and use of antioxidants, with a special interest in GeroNova Research Inc. products. She has a passion for the beneficial mechanisms of these lipoic acid related products, and understands the research and documented clinical applications. Angeline is enthusiastic about, and dedicated to her cause." — Karyn Young, President of GeroNova Research, May 4, 2016. Karyn managed Angeline while she consulted for GeroNova Research, Inc.

"Angeline is a very dedicated and competent professional. She is a great team player and was a key member of our team that helped create and implement a Quality Management System. She was a pleasure to work with." — Luca Petti, Senior Engineering Manager at BTG International, April 14, 2016. Luca managed Angeline while she consulted for BioBridges at BTG.

"I've been lucky to have Angeline Pacy guide me through a health crisis that I could not possibly deal with on my own. Angeline has been my health coach and patient advocate for over a year now. Angeline not only provided me with a plethora of resourceful medical help, but she's also been a compassionate, caring friend that would stop short of nothing to reach out to help me. As many chronically ill patients might learn, healing and finding the root cause of disease can be a grueling tedious task. During the acute phase of my illness, I was confused (not knowing where to turn). I've been blessed to have Angeline by my side. Angeline is knowledgeable in diet, integrative/alternative medicine and chronic illness. Her insight is nothing short of amazing and she knows exactly in which direction to direct her clients. Ms. Pacy also has impeccable networking skills. This is extremely helpful in her work as a patient advocate, as she is able to communicate and work with many clinicians and health care practices. In my personal experience she knew exactly which clinicians, including doctors and nutritionist/dietitians, testing, and nutritional supplements to point me towards for my specific illness (which provided me significant improvement since those darkest days). Last but not least, Angeline is incredibly well-versed with the social and health care system. This is often a missing link in a chronically ill person's support system, but nonetheless one of the most crucial elements. It is impossible for seriously ill patients to obtain the medical and social services critical to save their life and stabilize their physical condition on their own without the advocacy and medical knowledge of a trained health care professional like Angeline. Her knowledge of medical systems allowed me the opportunity to focus on my health so that I could self-heal. For that reason, I highly recommend Angeline as a health coach and patient advocate, as I've never met someone with such a well-rounded understanding of health and chronic illness." — Keren Roman, Math and Biology graduate, November 22, 2014. Keren was Angeline's client.

"Angeline is conscientious and meticulous. She asks questions of her clients and friends to elicit their needs and then finds the best solution to their problems. Angeline is knowledgeable about traditional medicine as well as alternative therapies and supplements. She chooses her words as a writer wisely to make the greatest impact within space constraints. Her personal struggles with and triumph against debilitating disease allow her to empathize with those in need. These experiences have also propelled her to learn indepth about medicine and the health professions. She will be an asset to your team." — Frederick Jao, Tax Auditor for the State of Massachusetts, April 4, 2016. Frederick was Angeline's client.

"Angeline came into a department that was sorely lacking in documentation processes. We needed to become more organized and quickly get our SOPs in place in case the FDA were to show up at our door. That's where Angeline came in. In almost no time, she reached out to key members of the organization to familiarize herself with the current processes that were being followed and work on getting them documented. She was proactive and an extremely fast learner, especially considering some of the processes we worked together on were a completely new area of expertise for her. Angeline was also extremely motivated and fun to work with. She made what seemed like a dry and daunting task into something much more rewarding and less painful than expected. Overall, I greatly enjoyed my time working with Angeline and hope to one day cross paths again with her in the future."

— Gisella Blanchette, CCDM, Sr. Clinical Data Manager, Lantheus Medical Imaging. Gisella worked with Angeline at Lantheus Medical Imaging.

"I had the opportunity to work with Angeline at Dyax during the time we were writing the CMC sections of our BLA. The writing/research alone was a time-consuming project. Learning how to use the new writing software with its own quirks and requirements would have been too demanding at a time of data gathering and synthesizing for a critical path project. Angeline was sent by DataFarm to help us manage the task of converting our submission into an e-CTD format. Before she could even take off her jacket on day 1, Angeline was *managing* the the system and the problems expressed by CMC authors. She was the in-house expert on ISIWriter and helped not only to troubleshoot every formatting issue imaginable, but recommended stylistic changes to data tables, figures, and summaries that made for very consistent, very thorough, very professional work. It's difficult to lead a big technical job, but Angeline also managed frustrated writers and assisted them with technical insights and creative tips for writing. She is reliable, technically apt, professional, deadline and detail proficient with excellent execution, an enthusiastic leader, and a delightful person to work with. Anyone who would want anything transformed or managed technically would find Angeline as their team MVP!"

— Robyn Neitzschman, Clinical Supply and Drug Product Manager, DYAX CORP. Robyn worked with Angeline at Dyax.

"Angeline is working in Medical Writing group at Lantheus Medical Imaging and is responsible for writing documents, SOPs, managing clinical submission documents and reference library for clinical programs. She is a great team player and provides strong expertise in procedural document writing." — **Gajanan Bhat**, **Director of Global Biostatistics and Data Management**, **Lantheus Medical Imaging**, **Inc.**, **managed Angeline indirectly at Lantheus Medical Imaging**.

"Angeline has always been very generous with her time and expertise. She never hesitates to offer her knowledge and advice, and is very encouraging. She has a deep level of understanding when it comes to methylation defects and is truly able to connect through her personal experience. I would definitely recommend working with her!" — Brianne LaFriniere, RN, Health Practitioner and Entrepreneur, June 26, 2016. Brianne was Angeline's client.

"Angeline was an outstanding contractor during her time with us. Our client enjoyed working with her and found her to be dependable and on time. She always dedicated herself to the best interest of the client." — Eric Diebler, former Career Manager at BioBridges, May 10, 2016. Eric recruited, managed and supported Angeline directly while she consulted for BTG.

"Angeline's proficiency with our varied writing and documentation applications, in particular EndNotes, has enabled our organization to meet deadlines on key submissions. On more than one occasion she has provided assistance on short notice cheerfully and efficiently. She is a team player and active participant on projects." — Cindy Warwick, Publishing and Documentation Specialist, Lantheus Medical Imaging. Cindy worked with Angeline at Lantheus Medical Imaging.

"Angeline has a very professional, friendly and patient personality. While Angeline worked at BTG International Canada Inc., in a consulting role, she demonstrated excellent teamwork abilities and has a knack for being able to effectively identify and prioritize critical tasks to meet deadlines. She was also great help to me as I navigated the mountain of QA paperwork required to perform my job effectively. I believe Angeline would be a great asset in any organization." — Cory Page, IT professional at BTG International Canada worked directly with Angeline at BioBridges, LLC.

"Angeline is an excellent Health Consultant. She's a gentle soul with a wealth of health knowledge both traditional and non-traditional. She has helped me immensely by actively listening to my issues and guiding me to a healthier me!" — Jack Lee, Self-Employed Educational Consultant, Economics Professor, Boston University, April 5, 2016. Jack was Angeline's client.

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Recommendations Received (3)



Greg Gougian
PortionMate

★ Highly Recommended

"Angeline gets an A+ in chemistry"



Joyce Strong Joyce Strong, RN Holi stic Health Coach, Tot ally Well Podcast

★ Highly Recommended

"One of the smartest practitioners I know! My go t o when I want to know more than my doctor!"

TS

Teresa Simmons from lyme advocate